



CAR RENTAL INFORMATION:

TYPE OF CAR:

As not all roads in Costa Rica are paved, we provide a DAIHATSU BEGO 4X4, manual.

If you would prefer to rent a different car, please contact us and we will be happy to make a personalized quote for you.

You are responsible for returning the car in the same conditions as you received it.

What is included in the tour price?

1. A LOSS DAMAGE WAIVER (LDW) :

The LDW is not a coverage, yet it releases you from any payment obligations in case of theft, vandalism, collision, and damages to the vehicle's exterior, regardless of the culprit, provided you comply with the terms established in the lease.

Once the LDW is accepted, the lessee shall only be liable for the first \$800 - \$1500 of the total damage expenses (depending on the type of vehicle: e.g.: 800 USD for the DAIHATSU BEGO, 1500 USD for a RAV4). Lessees may reject the LDW if the credit card they are paying with was issued in the United States or in Canada, offers coverage and can be verified by a National Car Rental employee in Costa Rica. There may be car types for which the LDW is mandatory. If the LDW is rejected, the lessee will be held responsible for the total damages expenses and the SLI policy will be mandatory.

This coverage does not include roadside assistance required as a result of the client's negligence or assistance in the event of lost keys, flat tires, etc.

2. A SUPPLEMENTAL LIABILITY COVERAGE (SLC)

This insurance policy releases you from any third party liability. If you are involved in an accident while you are driving a rental and any damages are caused to third party property, the SLI will cover up to ₡10.000.000.00 (Costa Rican COLONES) in third party property damages. National Car Rental "guarantees that all policyholders or any insured parties under this insurance policy shall be covered This insurance policy covers up to ₡40 million PER PERSON and up to ₡100 million PER ACCIDENT in which the rental vehicle is involved. This policy covers "all sums for which the insured party, or any other parties covered by such policy, are held liable by a final judgement, in relation to such accident and any personal or property damages caused by it."

This coverage excludes the driver and any family member thereof, any person residing in the driver's household, or any family member of the latter. Under this insurance policy, the lessee will be liable for 20% of all damages, which under no circumstance will be less than \$250. In the case of corporate clients or individuals using the vehicle for labor related matters, the applicable insurance policy is not the SLI but their respective company's póliza de riesgos de trabajo (worker's compensation policy).

This coverage becomes mandatory when the LDW is declined.

3. ROADSIDE ASSISTANCE

This includes locksmith, tow truck, and battery charge services, as well as the delivery of up to 3 gallons of fuel, for your rental vehicle. However, if you lose the car keys out of negligence, this is not included in the roadside assistance.

Can you expand the coverage?

Yes, following extra coverages, as well as full coverage, are optional:

1. \$0.00 DEDUCTIBLE

When you rent a vehicle at National Car Rental and you accept any of our coverages, you become responsible for a specific deductible amount for each of them. The \$0.00 deductible option allows you to reduce your payment obligations under any of the previously accepted coverages, provided you agree to the terms and conditions of the rental agreement in relation to the deductibles of the accepted insurance policies. Any damages caused by driving on sand, in water or under the influence -as stated in the rental agreement- are not covered. Should you decline this option, you will be responsible for paying the deductibles of the accepted coverages, as stated in the rental agreement.

2. WINDOWS AND TIRES (W&T)

Through this coverage, National Car Rental releases you from any payment obligations relating to any tire/windshield damage caused by accidents, collisions, poor road conditions (does not cover theft).

3. MAXIMUM COVERAGE (MC)

All of the above with an additional discount.

!!! Please note: Coverage does not apply in case of negligence.

REQUIREMENTS FOR RENTING A CAR

AGE

The minimum age is 21 years old. All the drivers must have a current driver license. The holder signing must have an international credit card Visa, Master Card, American Express.

DEPOSIT

A deposit equivalent to the insurance will be requested on the customer's credit card.

RENTING TIME

The renting time is 24 hours.

2nd DRIVER:

If you would like to include a 2nd driver, the fee is normally around 5 USD per day. Please contact YÜGEN tours for an exact quote.

CONTRACT:

You will sign the contract directly with the car rental company. The above regulations and information are part of this contract.

Tips & tricks for a safe ride:

- Local people describe distances in amount of time it will take to drive from A to B, and not in kilometers or miles. Kilometers are no good indication as a distance may seem small, but it may take some time to actually cover the distance because you need to drive around a volcano, a river that has overflowed, the road may not be in perfect condition or very curvy. When renting a car, please keep in mind that in Costa Rica this may be an adventure.
- An average speed of 60 km/hour is not exceptional.
- You need to drive on the right side of the road.

- There are no or hardly any sidewalks so pedestrians walk on the side of the road.
- Also cyclists drive on the road and they also do this when it is dark, without lights and wearing dark clothing
- It is advised to respect the speed limits and drive slowly.
- To limit your chances of theft, it is best to park the rental car in a parking lot and not on the street. There are people who offer to guard your car on the street. This is a very common but an illegal activity and often they will ask the same price as you would pay in a parking lot, but without any guarantee.
- Do not leave any valuables unattended in your car, including in the trunk.
- In case you would get into an accident, then do not move the car before the police and inspector of the National Insurance Institute (Instituto Nacional de Seguro) has arrived.
- A common scam is to puncture your car tires and when you pull over, some people will come and "offer help". They then try and divert your attention while one of them takes off with your belongings. So, pay attention if you would happen to have a suspicious flat tire and try to pull over where there are more people around (at a gas station, police station, restaurant...).